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## How to reset ring pro doorbell

If you are giving your Ring Doorbell away or selling it, you will want to reset it so that it's ready for a new owner. You can also use resetting if you are having issues with the device. To help, we have provided information on how to reset your Ring Doorbell to its original factory settings. To reset Ring Doorbell, press and hold the set-up button on the device for approximately 30 seconds. You will know the doorbell was successfully reset when you see a white spinning or flashing light on the front of the device. The reset is complete when the light turns off. This reset process can take several minutes. If you are keeping your doorbell, you will need to add it back in the Ring app after resetting it. You can find instructions on how to do that below, plus what to do if you are getting rid of your Ring Doorbell. The exact way to reset your Ring Doorbell depends on what model you have: ModelsHard Reset InstructionsRing Video DoorbellRemove the doorbell from its mounting bracket. Hold the orange button on the back of the doorbell for 20 seconds.Ring Doorbell 2, Doorbell 3, Doorbell 3 Plus, and EliteRemove the faceplate from the doorbell. Hold the black button on the front of the device for 15 seconds.Ring Doorbell ProRemove the faceplate, and hold the black button on the right side of the doorbell for 15 seconds. Ring Doorbell Hard Reset A hard reset removes all your doorbell's settings. You cannot use the doorbell again until you add it back into the Ring app. However, the reset does not remove any of your stored videos. Ring recordings are stored in a cloud that's connected to your Ring account. If you are keeping your Ring Doorbell, you will need to add it back in the Ring app. To do this, press and release the set-up button, but do not hold it down this time. This will put your doorbell in set-up mode. Once in set-up mode, you can easily add the doorbell back into the Ring app. Simply select "Set Up Device" and follow the on-screen prompts to complete the set-up process. How to Remove Ring Doorbell from Your Ring Account When you are getting rid of your doorbell, you will want to remove it from your Ring account. Similarly to a hard reset, this process deletes all stored settings. It also deletes all videos from your Ring Doorbell and account. If you want to save any recordings, make sure to download them before removing your account. You can download any video clips on your phone or computer. This article has directions if you need help. Now let's go over how to remove a Ring Doorbell from your account: Open the Ring app on your phone or tablet.Click on the menu icon in the top-left corner.Select "Devices." Choose the doorbell you want to remove.Select "Device Settings."Select "General Settings."Click "Remove This Device." How to Restart Ring Doorbell If you want to restart your Ring Doorbell without losing any of your settings, you can power cycle it. Power cycling is an easy troubleshooting method to try anytime you are having an issue with your doorbell. To power cycle a battery-operated Ring Doorbell, you can remove the battery from the device and then replace it. Wait a few minutes for the device to come back on.To power cycle a hardwired Ring Doorbell, you can remove and replace the wires on the back of the device or flip the breaker that powers the doorbell.To power cycle a Ring Doorbell Elite, unplug your Wi-Fi router power cable and plug it back in. How to Reset Ring Doorbell Wi-Fi If you only want to reset the Wi-Fi settings for your Ring Doorbell, this is easy to do without setting up the whole doorbell. Here are the steps: Put your doorbell in set-up mode by pressing the same button you press for a hard reset. Do not hold the button down; simply press and release it.Choose your Ring Doorbell in the settings menu of the app.Tap "Device Health." Select "Change Wi-Fi Network." Follow the instructions in the app.Choose your desired Wi-Fi network when prompted.Enter the network password.Your Wi-Fi password cannot have any special characters in it, or your doorbell won't connect to it. You can also reset your Wi-Fi network by unplugging your modem and router. Wait at least 30 seconds before plugging them back in. Check out this article for more information on resetting your Ring Doorbell Wi-Fi. Final Thoughts To perform a hard reset on your Ring Doorbell, hold the set-up button on the device for 30 seconds. A hard reset is helpful when your doorbell isn't functioning correctly. If you are getting rid of your doorbell, you will want to completely remove it from your Ring account. To do this, go to the device settings in the Ring app and select the remove device option. If you ever get stuck while troubleshooting your Ring Alarm devices and need to factory reset any of them (as a last resort), you can use the instructions below: Factory Reset your Base Station: Do not attempt to factory reset your Ring Alarm Base Station without guidance and support from a trained Ring Customer Support expert. Please contact Customer Support for assistance if you're having difficulty with your Ring Alarm. Factory Reset your First Alert Smoke & CO Detector If the device is powered up with the test button held down for 10+ seconds, the device will reset all Z-Wave settings and leave the network. NOTE: The device will not remain awake after resetting and will go into standby mode. Factory Reset your Flood & Freeze Sensor Press and hold the setup button (located on the side of the device) with the battery in, until the LED stops flashing (approximately 10 seconds). Factory Reset your Panic Button Press and hold the setup button (located on the side of the device) with the battery in, until the LED Ring blinks once, then release the button. Join Our Community Share feature requests, get help, and discuss the latest in security with your fellow users on Ring's first neighbor-to-neighbor community forum. As one of the most advanced doorbell devices, Ring Video Doorbell is an upgraded version of the video intercom. It allows you to access the live video feed of your front porch on your phone, while giving you the option to communicate with your visitors, wherever you may be at any given moment - including situations when you're outside of your home. Ring Video Doorbell 2 is an upgraded version of Ring Video Doorbell. Although it comes with a list of cool upgrades and benefits, you should still know how to perform a hard reset on it. Why Would I Need a Hard Reset? Ring's devices tend to be very sturdy and of great quality. They don't break down easily, are water-resistant, and can take quite a punch, even in extreme temperatures. However, errors do occur on every device out there and sometimes, you may need to perform a hard factory reset in order to get it working normally again. Of course, Ring Video Doorbell 2 doesn't offer too many personalized settings. Therefore, returning it to its original settings should come easy. Another reason for knowing how to do a hard reset is that it's a way out of connectivity issues. If your Ring Video Doorbell 2 can't connect to your smartphone or to your Wi-Fi, a hard factory reset will address the issue. Factory Reset Before using the device itself to perform a hard reset, you should always go with the factory reset option, accessible through the Ring app on your smartphone. To perform the factory reset, open the Ring app and tap on the Ring Doorbell 2 from the list of available devices. Now, navigate to the top-right corner of the screen and tap the settings icon. You'll see the Remove Device option. Tap it, and select Delete on the screen that pops up. This will make your Ring Doorbell 2 disappear from the app. Simply set the Doorbell up again, as you did the first time when installing the device. Do this for all Ring devices that may be experiencing connectivity or any other issues. Hard Reset In the case of being unable to gain access to your Ring app, try uninstalling it and downloading and installing it again. If the problem persists, it's time to consider performing a hard reset on your device. To do so, remove the safety screws, using the provided screwdriver, detach it from the wall plate and look for an orange button. Typically, you'll find this button at the backside of the device. Now, press the orange button and hold it for fifteen seconds (or more). After fifteen to thirty seconds, release the orange button. You'll most likely see the device's front light flash a couple of times. This means that the Ring Doorbell is being automatically reset. Wait for at least five minutes for the device to automatically complete the factory reset process. Press the orange button once and the device will enter the setup mode. Removing the Ring Video Doorbell 2 In order to perform a hard reset, you're most likely going to need to remove the device from the wall. To do so, you don't have to unscrew and take out the entire backplate. However, the security screws are there for a reason, so you're going to have to remove them. This is done using the star-shaped screwdriver that you received with the Ring Video Doorbell 2 package. If you happened to have lost it, don't try using other tools or methods to remove the star-shaped screws. The whole idea is that the provided screwdriver be the only tool that can remove the safety screws. Simply use counterclockwise motions to remove the screws. Now, place your thumbs at the bottom of the device, while using the tips of your middle and index fingers to make sure that the device doesn't fall down. Start applying the upwards pressure with your thumbs until you hear a snap. Now, remove one hand while the other one is still holding the device and pull the device towards yourself. To return the device, use a similar method, but make sure that you place it at a 45-degree angle before sliding it back in. Performing the Hard Factory Reset Sometimes, an error or a glitch may occur that requires a hard factory reset for your Ring Video Doorbell 2. Don't worry, this is a relatively simple procedure, whether you do it using the app or have to detach the device and find the orange button. Have you ever had to perform a hard factory reset on the Ring Video Doorbell 2? How did you do it? Did this tutorial help you? Feel free to hit the comments section below with your thoughts on the subject. If you ever get stuck while troubleshooting your Ring Alarm devices and need to factory reset any of them (as a last resort), you can use the instructions below: Factory Reset your Base Station: Do not attempt to factory reset your Ring Alarm Base Station without guidance and support from a trained Ring Customer Support expert. Please contact Customer Support for assistance if you're having difficulty with your Ring Alarm. Factory Reset your First Alert Smoke & CO Detector If the device is powered up with the test button held down for 10+ seconds, the device will reset all Z-Wave settings and leave the network. NOTE: The device will not remain awake after resetting and will go into standby mode. Factory Reset your Flood & Freeze Sensor Press and hold the setup button (located on the side of the device) with the battery in, until the LED stops flashing (approximately 10 seconds). Factory Reset your Panic Button Press and hold the setup button (located on the side of the device) with the battery in, until the LED stops flashing (approximately 10 seconds) Factory Reset your Dome Siren Press and hold the Connect Button (located on the side of the device) for 10 seconds until the LED Ring blinks once, then release the button. Join Our Community Share feature requests, get help, and discuss the latest in security with your fellow users on Ring's first neighbor-to-neighbor community forum. Get your smart doorbell working again What to Know The quickest way to fix an issue is reset to factory settings. To reset, press orange Reset for 15+ seconds > release button, ring light flashes. When light goes off, doorbell is reset. To disconnect your account, open Ring app on smartphone >Settings >Remove Device >Delete. This article explains how to reset a Ring Doorbell. Instructions apply to Ring Doorbell, Ring Doorbell 2, and Ring Doorbell Pro. Reset a Ring Doorbell to Fix an Issue You may experience a hardware or connectivity issue with your Ring Doorbell, such as the device not connecting to Wi-Fi properly. You may also experience a problem with a special feature, such as night vision. In such cases, resetting the device may fix the issue. Find and press the orange Reset button on the back of the Ring Doorbell for at least 15 seconds. For Ring Doorbell 2, press and hold the black button on the front side of the camera. For Ring Doorbell Pro, press and hold the black button on the right side of the camera. Release the button. The ring light flashes to indicate that it's resetting. The light goes off when the reset is complete. How to Reset a Ring Doorbell to Disconnect Your Account Another reason to reset a Ring doorbell is so you can sell it or give it to another user. You don't have to do anything to the doorbell. Instead, disconnect the doorbell from your account on the Ring app so it can be registered and used by someone new. Deleting your Ring Doorbell from the app removes any video recordings from your phone. Make sure you download videos you want to keep. These instructions apply to iOS 9.3 or newer and Android 5.0 or newer. Open the Ring app, then tap the Ring Doorbell you wish to disconnect. Tap Settings (the gear cog) in the upper-right corner. Tap Remove Device and confirm the device's removal. Confirm the removal from the device by selecting Delete. You can reset your Ring doorbell using a button found on the device itself, if it's experiencing bugs like bad Wi-Fi connectivity or lack of night vision. You can also reset the registration of the doorbell, if you want to give it away or sell it, using the Ring app. Visit Business Insider's Tech Reference library for more stories. The Ring doorbell has revolutionized the way people see home security. The special video doorbell has many capabilities, the most notable being its ability to record video of who's at your door whenever there's motion, and Wi-Fi connectivity, among other things. When these issues happen, though, it's not a big deal â€” in nearly all cases, all you need to do to fix any of these issues is to reset the doorbell to factory settings. How to reset a Ring doorbell Resetting a Ring doorbell is very easy, but how it is accomplished depends on which model you have â€” The Ring 1, Ring 2, or Ring Pro. 1. To reset the Ring 1, find and press the orange button on the back of the doorbell, holding it down for at least 20 seconds before releasing. To reset the Ring 2, hold down the black button on the front of the doorbell for 20 seconds. To reset the Ring Pro, hold down the black button on the right side of the camera for 20 seconds. 2. Release the button and the Ring light on the front should start flashing. When it finishes, the reset is complete. It's also possible that you may want to reset the doorbell to unlink it from your account, perhaps to give it to someone else to use. If that's the case, you don't need to reset the device itself â€” just remove it from the Ring app on your phone. You should note that, once you delete a device from the Ring app, you also delete all the video footage it took. If you have footage you want to save, make sure you download it before you delete the device from the app. How to delete a Ring doorbell in set up mode? Before I tell you how to put ring in set up mode you should note that, once you delete a device from the Ring app, you also delete all the video footage it took. If you have footage you want to save, make sure you download it before you delete the device from the app. How to delete a Ring doorbell from the Ring app and remove it from your account 1. Open the Ring app and tap the name of the Ring doorbell you'd like to disconnect. Open the app and tap the doorbell's name. Melanie Weir/Business Insider 2. At the bottom of the screen, tap "Device Settings." Go to "Device Settings." Melanie Weir/Business Insider 3. Scroll down in the Settings list and tap "General Settings." Go to "General Settings." Melanie Weir/Business Insider 4. At the bottom of the General Settings menu, tap "Remove This Device." Tap "Remove This Device." Melanie Weir/Business Insider Insider Inc. receives a commission when you buy through our links. This source of this article is here:Source link Have you ever felt that your Ring Doorbell is having issues connecting to your Wi-Fi? Or you have just moved from your old home to a new home and trying to connect your Ring Doorbell to Wi-Fi and therefore need to reset the doorbell? Don't worry! You have come to the right place. So, how can you reset your Ring video doorbell? You need to follow the below steps to reset the Ring Video Doorbell. First, you have to remove the ring doorbell from the mounting, use screwdriver to unscrew the screws. (Recommended Screwdriver – Torx 15) Open Ring App in your Smartphone. Go to the Devices and select the device. Click on Device Health and then tap on change Wi-Fi. Now, you have to press the orange button on the back side of the Ring doorbell. Connect your phone to the Ring Wi-Fi and then pair Ring and Home Wi-Fi through the phone. Voila! Your Ring smart doorbell Wifi has been reset and connected to your new Wifi. This article contains much more information on several WIFI errors and ways to fix them all. So, continue reading to know more troubleshooting tips to keep yourself "future proof" from another connection error. How can you reset WIFI on Ring Video Doorbell? Whenever you are going to reset the WIFI in ring doorbell, the first thing that you need to do is to keep your Ring Video Doorbell in the Set up mode. It doesn't matter whether you are connecting your brand new doorbell to WIFI or an old one, your device has to be in set up mode. Check out the below video that explains step by step method to reset WIFI on Ring Video Doorbell. So, how can you put your Ring device to set up mode and what does set up mode do? Let's see in detail, below. How to put Ring Doorbell in set up mode? Before I tell you how to put ring in set up mode you should note what set up mode really do? The set up mode in ring is used to broadcast a temporary WIFI network which connects with the Ring App and then you will know how to connect your Ring doorbell to your Home WIFI. The moment your Ring device goes into set up mode, you will see the spinning light on the Ring Doorbell. To put the device to set up mode, press and release the orange button on the back of the Ring doorbell. However, if it is the first time you are setting up your Ring doorbell then it would go to set up mode automatically. You can check more ways to fix the problem at Ring support. Sometimes, it is possible that even after doing the above steps your doorbell will not go to set up mode and so you might need to do the hard reset or factory reset. Follow the below steps to hard reset the Ring Doorbell Take out the device from the mounting, use the Torx 15 screwdriver to unscrew the doorbell. Press and hold the orange button on the back of the doorbell for 20 seconds, you will see the light on front of doorbell flashing which means the device is restarting. Once the doorbell restarts, press and release the orange button once again. How to change Wi-Fi network on your Ring doorbell? This problem usually arises when you are either moving out or have change your network connection. So, if you have change the router or the connection, your doorbell need to know about the changes otherwise it won't work. Therefore, if you already have a device set up but you need to change it then here are the steps you must follow. Take out your Ring device from the mounting. Go to the Ring App on your phone. Choose the device you want to reset and click on Device Health. Now, select the "Change Wi-Fi Network" option and choose the network. Press the orange button on the back of the doorbell Is your Ring doorbell flashing red? You can go through our detailed problem solving guide to fix this flashing problem. How to troubleshoot WIFI error on doorbell? There are a bunch of reasons why you always need to keep your ring doorbell connected to your Wifi, a simple reason is, you won't be able to use all the smart features of your doorbell unless it is connected to the internet. But sometimes you might face some issues connecting your Wi-Fi to the Ring device or your devices will keep disconnecting from the Wi-Fi. So, you can use the below troubleshooting to fix this Wi-Fi error. The first step is to check your wifi connection whether it is providing 2.4GHz of connection or not, ring doorbell requires this much connection speed to work. If you find out that the connection speed is slow then either change your network provider or router. This is my personal experience and also suggested by several experts, just switch off your router for 15-20 minutes and then restart. Yes, it really works! The router that you use at your home keep running for months without resting and sometimes they heat up which affects it network signal to provide a strong network. So, cooling it down is the best possible option that you should do! If you have any doubt in troubleshooting or you don't trust the guy providing solution to you online, then you must call Ring Technical Support. They will check your issue and then provide you a solution. You can get the Ring Technical support number here. Related Questions How can I change password in Ring App? Use this simple step by step process to change the Ring App password. Open the Ring App and click on the three lines on the top left hand side of the screen. Now, click on "Account" and then tap on "Change Password". Put the current password in the current password box. Enter the New password and then Confirm the new password. Voila! You have successfully changed your Ring App password. Note—The new password must be of eight characters having a letters, numbers and special characters. How to reset Ring Spotlight cam? The reset button is at the top of the Ring Spotlight camera. Press and hold the reset button for 30 seconds. Once you release the button, you will see the status light flashing which shows that the Ring spotlight camera has been reset successfully. Do you want to reset a ring doorbell? The Ring Doorbell is an amazing smart-home product that's easy to use and set up. However, like lots of other smart devices, it might want some troubleshooting. One of the fastest and simplest methods to correct a problem with a Ring Doorbell is to reset it to factory settings. Here's how to: How To Reset Ring Doorbell to Resolve an Issue You might experience a hardware or connectivity problem with your Ring Doorbell, like the device not connecting to the internet properly. You might also experience an issue with a special feature, like night vision. In some situations, resetting the device might resolve the issue. Step 1: Find and hit the orange Reset button at the back of the Ring Doorbell for few seconds. For Ring Doorbell 2, hit and hold the black button on the camera front side. For Ring Doorbell Pro, hit and hold the black button on the camera right side. Step 2: Now release the button. The ring light flashes to highlight that it's resetting. Step 3: Well, the light goes off when the reset is finished. How to Reset a Ring Doorbell to Disconnect Your Account Another cause to reset a Ring doorbell is so you can provide it to another user. You don't need to do anything to the doorbell. Rather than, disconnect the doorbell using your account on Ring app so it can be registered and used by someone else. Disclaimer: Removing your Ring Doorbell from the app erases any video recordings from your mobile. Remember you install videos you like to keep. Note: These steps apply to iOS 9.3 or latest and Android 5.0 or latest. Step 1: Head over to the Ring app, then click the Ring Doorbell you want to disconnect. Step 2: Click Settings located in the upper-right corner. Step 3: Click Remove Device and confirm the device's removal. Step 4: Now confirm the removal from the device by choosing Delete. Conclusion: Here's all about "Reset Ring Doorbell". If you think that it is helpful then do let us know your suggestions in the comment section below. Have you found any other method that you think we can't cover in this article? Comment us below! Besides, how do you reprogram a doorbell ring? Ring Doorbell: How to Hard Reset Locate the orange button located physically on the back of the doorbell. Press and hold the orange button for more than 15 seconds. Release the button after 15 seconds. Let the device complete the reset for about 5 minutes, and the hard reset should be completed. One may also ask, how do I reconnect my ring doorbell to a new WIFI? Step Eight – Connect to Your Ring Device Press the home button on your phone to leave the Ring app. Navigate to the Settings app. Tap wifi. Select the Ring wifi network from the list of available networks. Once connected, close your Settings app and return to the Ring app. Similarly one may ask, where is the Setup button on ring doorbell pro? In order to put the device into Setup Mode, press and release the small button on the right side of the doorbell. What is Setup Mode? When any Ring product is in setup mode, it broadcasts a temporary Wi-Fi network. How do I put my ring doorbell in setup mode? Ring Video Doorbell Setup Mode. While setting up your Ring Video Doorbell, you'll be asked to put the device into "Setup Mode." In order to put the device into Setup Mode, press and release the orange button on the back of the Ring Video Doorbell.

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